

Nondiscrimination and Accessibility of Language Services

Olathe Health is focused on improving the health of all individuals in the communities we serve by providing compassionate, quality healthcare in an environment of trust and collaboration. One way Olathe Health achieves this mission is by welcoming all patients. Olathe Health does not exclude people, treat them differently, or discriminate on the basis of race, color, national origin, age, disability, sex, or gender identity.

OLATHE HEALTH PROVIDES FREE:

- Aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Language services to assist in communication with patients in their language of choice, such as:
 - Qualified interpreters
 - Information written in other languages
- If you need these services, contact Language Access Department, 913-791-4224.

If you need accommodations or assistance, please speak with your physician, physician's assistant, nurse practitioner, or nurse.

If you believe that Olathe Health has failed to provide these services or you feel you have been discriminated against on one of the areas protected by law, you can file a grievance in person or by mail, fax, or email with:

VP/Quality and Compliance
20333 W. 151st Street, Olathe, KS 66061
Phone: 913-791-3548 or
toll-free 1-855-340-4200

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail/phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Olathe Health complies with all applicable Federal civil rights laws.



Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-913-791-4200 ext. 4224 V/VP/TTY.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-913-791-4200 ext. 4224 V/VP/TTY.

繁體中文 (Traditional Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-913-791-4200 ext. 4224. V/VP/TTY.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer 1-913-791-4200 ext. 4224. V/VP/TTY.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-913-791-4200 ext. 4224. V/VP/TTY. 번으로 전화해 주십시오.

ພາສາລາວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-913-791-4200 ext. 4224. V/VP/TTY.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-913-791-4200 ext. 4224. V/VP/TTY.

မြန်မာ (Burmese)

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-913-791-4200 ext. 4224. V/VP/TTY. သို့ ခေါ်ဆိုပါ။

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-913-791-4200 ext. 4224. V/VP/TTY.

日本語 Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。V/VP/TTY まで、お電話にてご連絡ください。

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-913-791-4200 ext. 4224. V/VP/TTY.

Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu Rau 1-913-791-4200 ext. 4224. V/VP/TTY.

(Farsi) فارسی

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-913-791-4200 ext. 4224. V/VP/TTY. تماس بگیرید.

Kiswahili (Swahili)

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata huduma za lugha, bila malipo. Piga simu 1-913-791-4200 ext. 4224. V/VP/TTY.

ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਦਿਓ ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ : 1-913-791-4200 ext. 4224. V/VP/TTY. ਕਰੋ। ਤੇ ਕਾਲ

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-913-791-4200 ext. 4224. V/VP/TTY.

አማርኛ (Amharic)

ይነበብ:- አማርኛ የሚናገሩ ከሆኑ፣ የቋንቋ እገዛ አገልግሎቶች፣ ከክፍያ ነጻ ይቀርብልዎታል። በስልክ ቁጥር 1-913-791-4200 ext. 4224. V/VP/TTY. ይደውሉ።

(Arabic) اللغة العربية

تنبيه: إذا كنت تتحدث اللغة العربية، فإننا نوفر لك خدمات المساعدة اللغوية مجاناً. اتصل بالرقم 1-913-791-4200 ext. 4224. V/VP/TTY.

Hrvatski/srpski (Serbo-Croatian)

NAPOMENA: Ako govorite hrvatski/srpski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte 1-913-791-4200 ext. 4224 glasovni telefon/videotelefon/tekstualni telefon za osobe oštećena sluha.